



ARROW ACADEMY

ON-LINE PROFESSIONAL SECURITY OFFICER
TRAINING COURSE CATALOG

ARROW SECURITY | (844) 945-0661 | ARROWSECURITY.NET

Arrow Academy offers nearly 200 online training and continuing education courses for our Security Officers. We work with our valued partners to design a training program that fits their specific needs.

PROFESSIONAL SECURITY

BASIC SECURITY OFFICER TRAINING SERIES

- Asset Protection and Security
- Civil Law and Civil Liability
- Communications
- Criminal Law and Criminal Liability
- Emergency Situations
- Ethics, Department, and Professional Conduct
- Fire Protection and Life Safety
- Human and Public Relations
- Investigations
- Patrols and Fixed Posts
- Physical Security and Crime Prevention
- Report Writing

SUPERVISORS TRAINING SERIES

- Supervisors: Behavior and Motivation
- Supervisors: Counseling and Sexual Harassment
- Supervisors: Employee Performance Evaluations
- Supervisors: Substance Abuse
- Supervisors: Time Management

HUMAN RESOURCES AND PUBLIC RELATIONS

- Command Presence
- Communicating With Angry People
- Communication Mistakes to Avoid
- Dealing with Mentally Ill Persons
- Defusing Conflict and Crisis
- Engaging the Customer
- Lobby Reception Area Security
- Lost Children
- Proxemics and Personal Space
- Public Relations
- Tactical Communications

GENERAL DUTIES

- Access Control
- Building Searches
- Correcting Common Errors in Report Writing
- Crime and Incident Scene Investigations (Parts I and II)
- Customer Service as a Security Function
- Detection Procedures
- Effective Interviewing
- Enforcement Techniques
- Event Security (Parts I, II, and III)
- Gang Trends
- General Report Writing
- Inspections
- Intelligence Gathering
- Interviewing at the Scene
- Juveniles and Gangs
- Maintaining a Safe Work Environment
- Physical Fitness for Security Officers (Parts I and II)
- Professional Communication (Parts I and II)
- Radio Communication (Parts I and II)
- Report Writing and Crime Prevention
- Search and Escort
- Search and Seizure (Parts I and II)
- Security and Police Relations
- Shoplifters
- Telephone Techniques
- Testifying as a Security Officer
- The Basics of Fixed Security Posts



Courses can be easily accessed from any computer, laptop, tablet or phone. Officer training certificates are issued and compliance is tracked after training module completion.

EMERGENCY SITUATIONS AND WORKPLACE VIOLENCE

- Bomb Threat Response
- Emergency Department Security
- Emergency Response in the Retail Setting
- Evacuations
- Fire and Emergency Response
- Fire Apparatus and Response in a Healthcare Facility
- First Aid Essentials
- First Response to Felony Crimes
- Handling Emergency Situations
- Hate Crimes
- Infant Abduction (Parts I and II)
- Introduction to Emergency Management (Parts I and II)
- Medical Emergency Response (Parts I and II)
- Tactical Response to Practical Situations
- Workplace Violence Prevention
- Tactical Thinking
- Security Officer Safety
- Non-aggressive Defense
- Evaluate and Use Non-Verbal Messages (part I & II)

SECURITY MANAGEMENT

- Basics of Risk Management
- Emergency Preparedness and Crisis Management
- Fusion Centers
- Leadership Principles
- Preparing Performance Evaluations
- Professional Standards
- Reducing Business Risk
- Sexual Harassment
- Supervisor Communication
- Time Management

TRAFFIC CONTROL AND VEHICLE SAFETY

- Focus on Vehicles
- Parking Lot Security
- Safe Driving Strategies
- Traffic Safety and Control
- Vehicle Safety and Security

HOMELAND SECURITY

- Terrorism: The Security Challenge
- Threat of Terrorism in the U.S.

CAMPUS SECURITY SERIES

- Alcohol Abuse on Campus
- Campus and Community Relations
- Campus Awareness and Crime Prevention
- Campus Security Report Writing
- Crime and Incident Scene Protection
- Critical Incident Response in the School Environment
- Physical Security in the School Environment
- Fire and Emergency Response Planning
- Legal Responsibilities
- Residence Hall Security
- Special Events

SPANISH SECURITY COURSES

- Basic Security Tool Kit
- Controlling Aggressive Individuals
- Crime Scene Containment
- Emergency Situations
- General Report Writing
- Fire Alarms and Extinguishers
- General Duties
- Patrol
- Radio and Telephone Communications
- Security Officer Safety



OSHA

COVID-19 TRAINING COURSES

- Coronavirus 101: What You Need to Know
- Coronavirus 103: Managing Stress and Anxiety
- Coronavirus 107: Reopening Your Organization

OCCUPATIONAL HEALTH & SAFETY

- Advanced Construction Safety (Modules 1-4)
- Building Evacuation and Emergencies
- CPR Academic
- Driving Safety
- Drug-Free Workplace
- Fire Extinguisher Safety
- Fire Prevention Safety
- General Construction Safety
- General First Aid Part 1
- General First Aid Part 2
- Workplace Violence



Studies show that professional Security Officer training leads to a safer and more secure environment. It also enhances Officer skill sets, improves morale and increases retention rates.

LAW ENFORCEMENT TRAINING

CALIBRE PRESS

- Body Language: Analysis of Deceptive Behavior
- Body Language: Analysis of Pre-Attack Indicators
- Body Language: Reading People 101
- Body Language: Reading People 201
- The Essential Component of De-Escalation and Conflict Resolution
- Interaction Principles for De-Escalation Success

PATROL

- Basic Principles of Active Shooter Response
- Core Competencies of Leadership
- Managing Confrontation with Communication
- Mentally Ill Crisis Intervention
- Report Writing to Win Cases (Modules 1-2)
- School Resource Officers
- Verbal Judo



The Arrow Academy helps Officers with the skills they need to react appropriately to any situation and reflect positively on your organization's brand.



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300 W. MAIN STREET | SMITHTOWN, NY 11787
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