



**ARROW
SECURITY**

Career Advancement Guide for Security Guards



NEW YORK STATE

Introduction

At Arrow Security, we believe that every security professional deserves opportunities to grow and advance in their career. That's why we've created the **Career Advancement Guide for Security Guards**. This is a resource designed to help you take the **next step** toward **higher-paying**, more specialized roles in the security industry.

Whether you're looking to become a site supervisor, transition into corporate security, or explore law enforcement opportunities, this guide provides clear steps, expert advice, and job placement support to help you succeed.

Your career in security is more than just a job, it's a path to long-term success.
Let's take the next step together!



Arrow Security NY State Certification School

Arrow is a certified New York State Security Officer Training School and offers in-person training conducted by local and regional trainers. In addition, we offer the following classes:

- Mandatory Security Guard License: 8 hours/16 hours
- CRP/AED
- First Aid
- NARCAN
- Mandated Reporter
- De-escalation Training
- Department of Homeless Services (DHS) Training



Our rigorous compliance process tracks client requirements and licenses/certifications for all Security Officers.

Arrow Academy

We also offer Arrow Academy, our online training, with nearly 500 online courses designed specifically for professional Security Officers. Our most requested courses include:

- Customer Service as a Security Function
- Defusing Conflict and Crisis
- Report Writing
- Emergency Situations and Workplace Violence
- Verbal Judo
- Access/Egress Control
- Lobby Reception Area Security
- Communicating with Angry People
- Gender and Culture Diversity
- Building Searches
- Command Presence



Habla español?

As part of our commitment to diversity and community, we also offer Spanish Language Security courses, including the following:

- Basic Security Tool Kit
- Controlling Aggressive Individuals
- Crime Scene Containment
- Emergency Situations
- General Report Writing
- Fire Alarms and Extinguishers
- General Duties
- Patrol
- Radio and Telephone Communications
- Security Officer Safety

32BJ Training

32BJ Service Employees International Union (SEIU) is one of the largest labor unions in the United States, representing over 175,000 property service workers, including security officers, janitors, doormen, building engineers, and airport workers. It is part of the SEIU and primarily operates in the East Coast, including New York, New Jersey, Pennsylvania, and Washington, D.C.

This Union provides security officers with valuable **training opportunities** to enhance their skills, increase job security, and advance in their careers. Through **free or low-cost training programs**, security professionals can gain industry-recognized certifications, improve their qualifications, and access better job opportunities.



Key Benefits of 32BJ Training Programs:



Professional Development: Courses in emergency response, de-escalation tactics, and customer service enhance on-the-job performance.



Career Advancement: Training can help security officers qualify for higher-paying positions, such as supervisory or specialized security roles.



License & Certification Assistance: Support in obtaining necessary security licenses (e.g., NYS Security Guard License) and specialized certifications.



Union Support & Advocacy: Career guidance, job placement assistance, and wage negotiation support to ensure fair compensation.

By leveraging 32BJ's training resources, security officers can build stronger career paths, gain job stability, and increase their earning potential.

Licenses and Certifications...Where Do I Go?

License/Certification	Site/Platforms	Locations	Websites
NYC Security License 8hr/16hr/8 hr Annual	Online or any location that provides onsite	Arrow Security	Arrow security Training
FO 1/ FO 2 - Fireguard	Metro Tech	Brooklyn, NY	certificates-of-license
FO 3/ FO 4 (Assembly/ Fire Evacuation)	Metro Tech	Brooklyn, NY	certificates-of-license
Arm Guard/ Pistol	Metro Tech	Brooklyn, NY	certificates-of-license
TWIC Card – Needed for anyone working on Maritime Law facilities.	Department of Transportation	NYC	TWIC® Transportation Security Administration
P 15 / C 99	Metro Tech	Brooklyn, NY	certificates-of-license
CPR /AED	Online or any location that provides onsite	Arrow Security	Arrow security Training
Narcan	Online or any location that provides onsite	Arrow Security	Arrow security Training
Mandated Report	Online or any location that provides onsite	Arrow Security	Arrow security Training
First Aid	Online or any location that provides onsite	Arrow Security	Arrow security Training
De-Escalation Training	Online or any location that provides onsite such as 32BJ	Arrow Security	Arrow security Training
FEMA Active Shooter	Online FEMA Website	FEMA Website	FEMA Active Shooter
Leadership and Supervisory Skills	Online or 32BJ	32BJ	32BJ Training Fund > Home
Leadership Scenarios	Online or 32BJ	32BJ	32BJ Training Fund > Home
Security Awareness	Online or 32BJ	32BJ	32BJ Training Fund > Home
Fire and Life Safety Director F-89	FDNY	FDNY	Fire and Life Safety
Certification of Fitness for Supervisors C-99	FDNY/Metro Tech	FDNY	Fitness for Supervisors



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